

The next 30 years... And what you can do about it



19-21 June 2017, 30th Bled Conference | Digital Transformation

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Hall of fame of the past 30 years



Joseph Licklider



Paul Baran



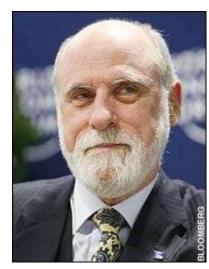
Donald Davies



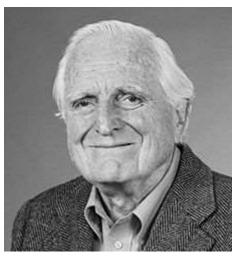
Linus Torvalds



Robert Kahn



Vint Cerf



Douglas Engelbart



Esther Dyson

Hall of fame of the past 30 years



Tim Berners-Lee



John Perry Barlow



Manuel Castells



Mary Meeker



Joze Gricar



Where are we now, after 30 years?

- Digital everywhere
- No more Summer of Love
- Big business, Big policy, Big forums
- US, China and GAFA dominance
- Great walls corralling the open internet

Germany's Merkel says digital world needs global rules





What surprised us?

- How fast Internet commerce took over from EDI
- The continued rapid diffusion of the Internet
- How much smartphones became an indispensable part of us
- The phenomenal rise of the social networks
- Blockchain?



The big expectations for the future

• 2017-2018: Mary Meeker

INTERNET TRENDS 2017 —
CODE CONFERENCE

Mary Meeker
May 31, 2017

kpcb.com/internetTrends

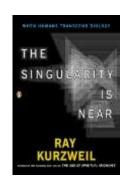
KLEINER
PERKINS

• 2017-2027: NGI debate





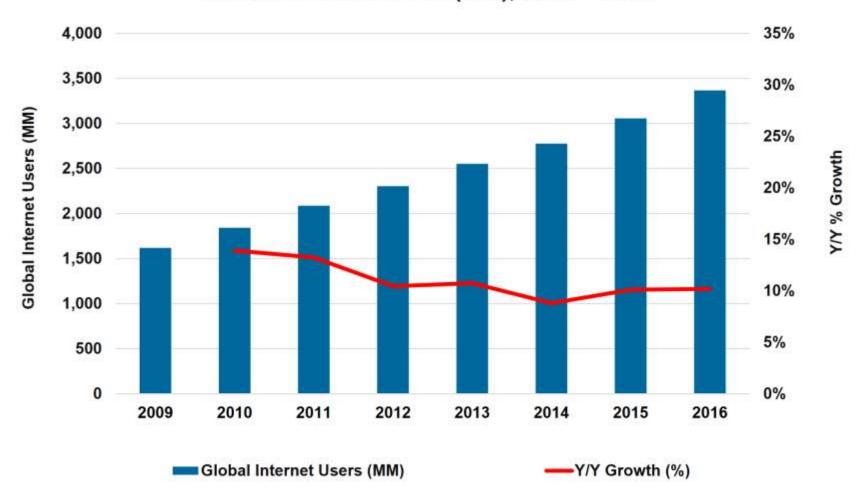
• 2017-2047: Ray Kurzweil



2017-2018 (Mary Meeker)

Global Internet Users = 3.4B @ 46% Penetration... +10% Y/Y vs. +10%...+8% Y/Y vs. +8% (Ex-India)

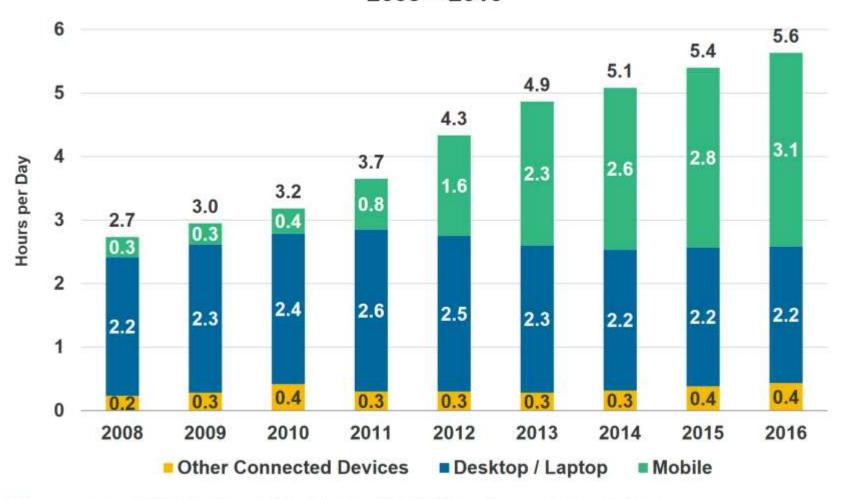
Global Internet Users (MM), 2009 - 2016





Internet Usage (Engagement) = Solid Growth...+4% Y/Y... Mobile >3 Hours / Day per User vs. <1 Five Years Ago, USA

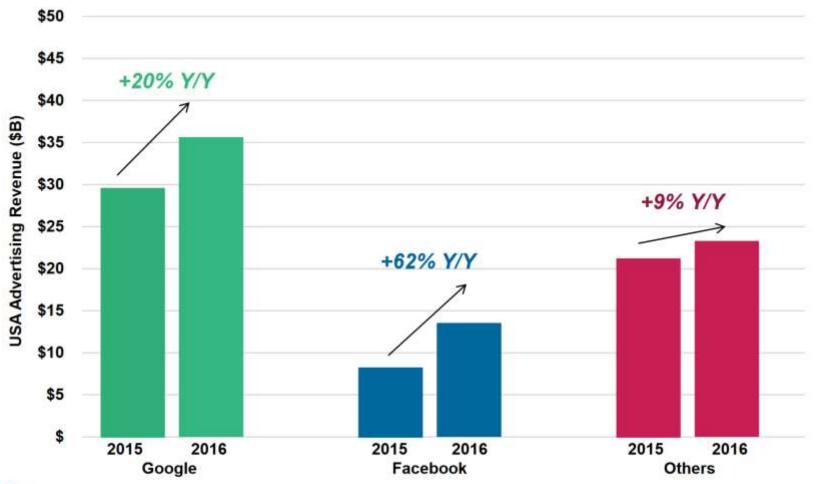
Time Spent per Adult User per Day with Digital Media, USA, 2008 – 2016





Google + Facebook = 85% (& Rising) Share of Internet Advertising Growth, USA

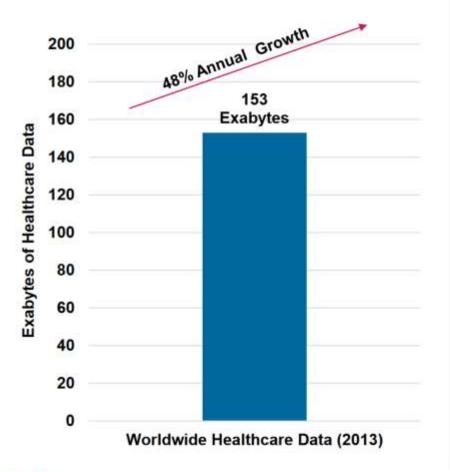
Advertising Revenue (\$B) and Growth Rates (%) of Google vs. Facebook vs. Other, USA, 2015 – 2016





...Increasing Digitization of Inputs = Healthcare Data Growing at 48% Y/Y

Growth in Healthcare Data



Data Drivers

Typical 500 Bed Hospital

- 500 Beds
- 8,000 Employees
- 400 Applications
- 500 Databases
- 1,000 Interfaces
- 10,000 Desktops
- 500 Owned/Controlled Tablets
- 2,000 Owned/Controlled Mobile Devices

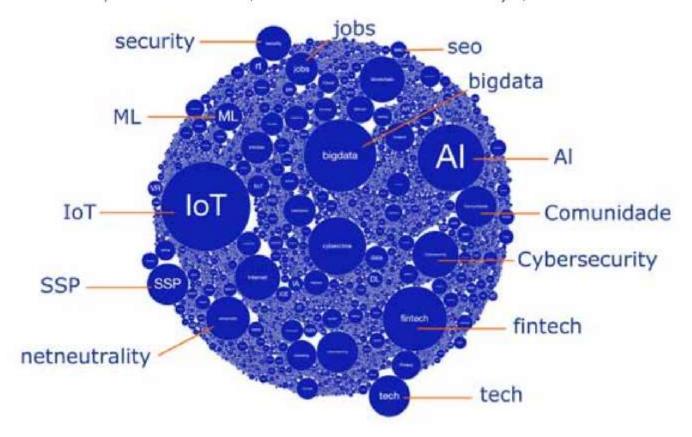
50 Petabytes of Data per Hospital

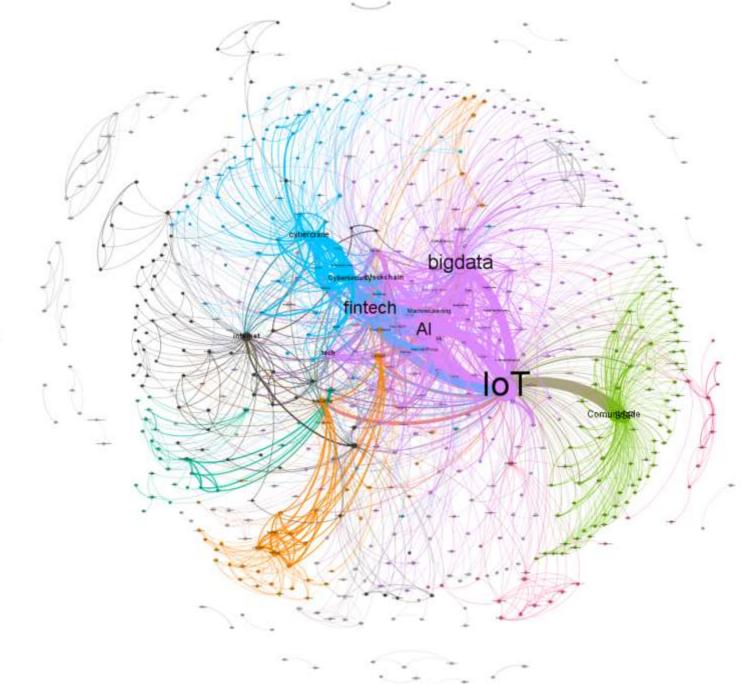


2017-2027 (Atomium / NGI)

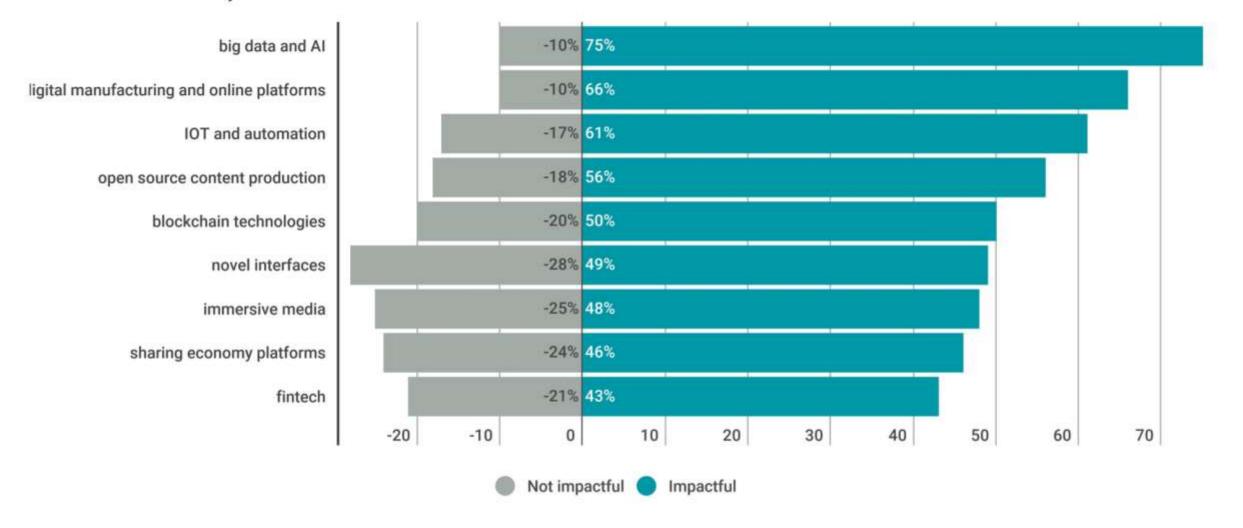
NGI debate

Fig 1. Most discussed topics on social networks (Source: EISMD – HER 2017 network analysis).



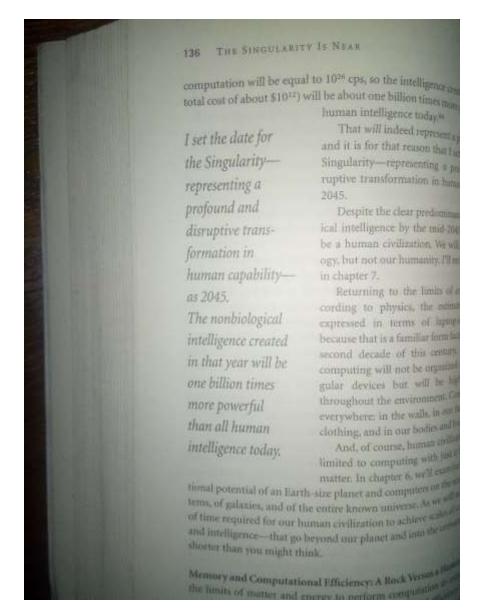


Graph 2.2 — Which technologies will bring the most profound change in change in how we learn, work and do commerce in the next 10 years?



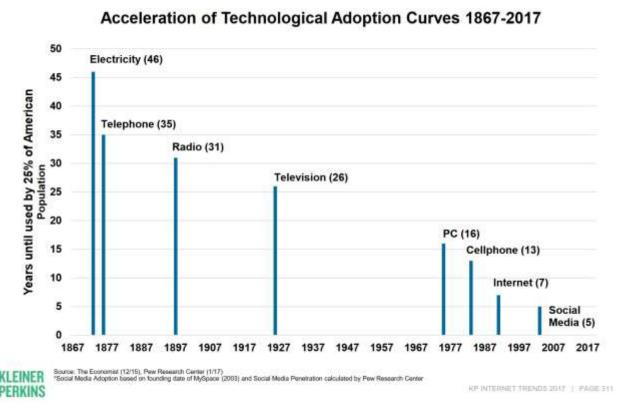
2017-2047 (Singularity)

Singularity



The big expectations

• It will go ever faster....



• what does this tell us about the future of digital transformation?

Let's focus on 3 big expectations

We all become smarter with AI

We will enjoy abundance with data and IoT

We will live longer and healthier

Worldwide IT spending - overall 2016-2021 CAGR 6.4%

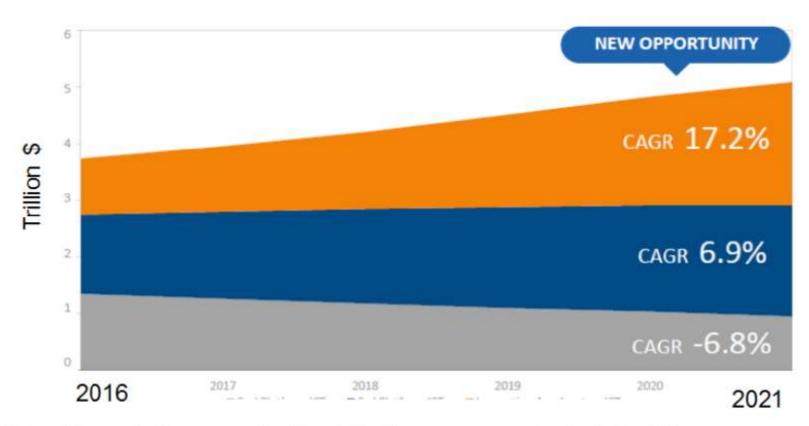


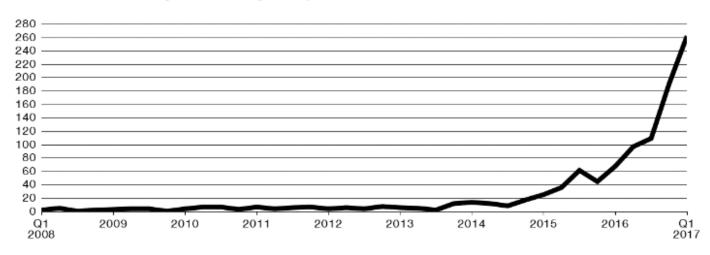
Table 3Legend: Grey area: traditional IT; Blue area: spending in 2nd platform technologies, Cloud, Big Data, Social Media, Mobile; Orange area: spending in innovation accelerators, loT, Cognitive Systems, Robotics and others

Source: IDC 2016

I, Robot

Companies are talking more and more about Artificial Intelligence

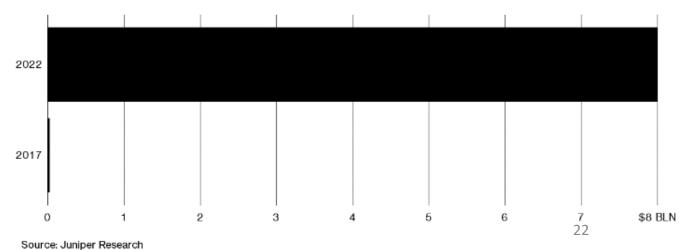
Mentions of Artificial Intelligence in Bloomberg Transcripts



Source: Bloomberg

Bot Savings

Chatbots are expected to eliminate \$8 billion of customer-service costs in the next five years







Science for Social Good

Applying AI, cloud and deep science toward new societal challenges (IBM Initiative)



Algorithms can detect whether code is business as usual or an attack. Credit: Pixabay/ markusspiske

Al teaches computers to spot malicious tinkering with their own code (EU SecTrap project)



Actual face



Predicted face



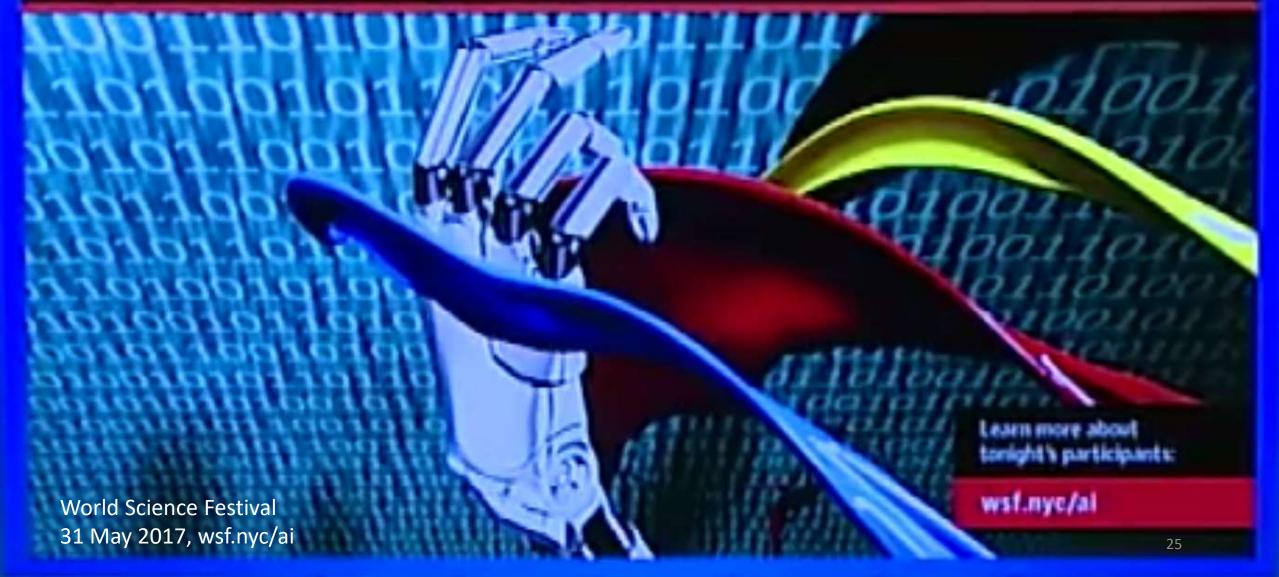
205 neurons are enough for face recognition





Robocars and Electricity—a Match Made in Heaven IEEE.org

COMPUTATIONAL CREATIVITY: AI and the Art of Ingenuity

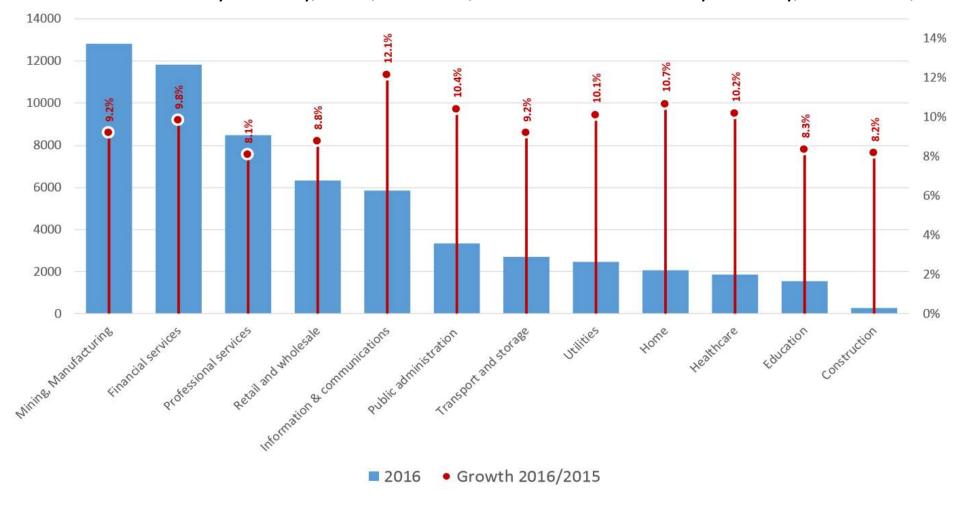




Abundance with data and IoT

Abundance with Data and IoT

Data Market Value by Industry, 2016, € Million; Data Market Growth by Industry, 2016-2015, %



Data and IoT

EXHIBIT 1 | Data-Driven Companies Have Become the Most Valuable

COMPANY: MARKET CAPITALIZATION

RANK	APRIL 2017	Q4 2011	Q4 2006
1	Apple: 741	Exxon Mobil: 406	Exxon Mobil: 447
2	Alphabet: 585	Apple: 376	General Electric: 384
3	Microsoft: 505	PetroChina: 277	Microsoft: 294
4	Amazon: 432	Royal Dutch Shell: 237	Citigroup: 274
5	Facebook: 408	ICBC: 228	Gazprom: 271
6	Berkshire Hathaway: 404	Microsoft: 218	ICBC: 255
7	Exxon Mobil: 344	IBM: 217	Toyota: 241
8	Johnson & Johnson: 330	Chevron: 212	Bank of America: 240
9	JPMorgan Chase: 303	Walmart: 205	Royal Dutch Shell: 226
10	Alibaba Group: 278	China Mobile: 196	BP: 219

Data-driven company

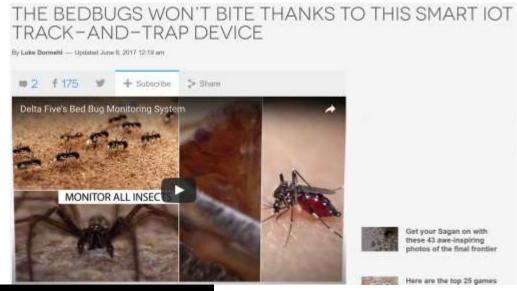
Source: S&P Capital IQ, "Top 10 Companies with Highest Market Capitalization Worldwide."

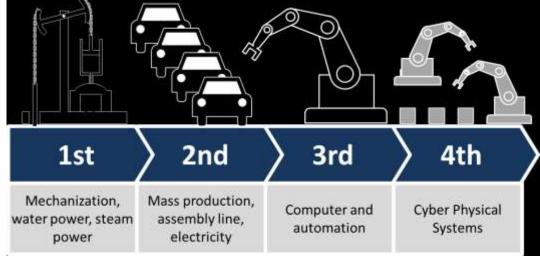
Note: Market capitalization figures have been rounded and are in \$billions.



Data and IoT

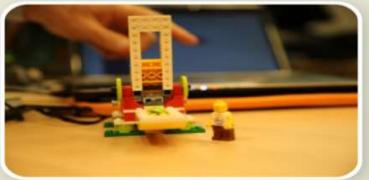






Data and IoT can be fun too...





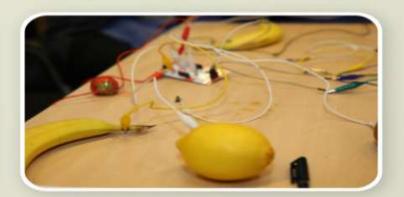












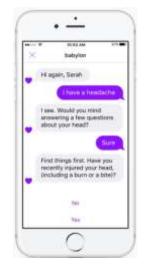


Living longer and healthier

Living longer and healthier









EU Tobi project





But of course this happy story is not going to become true...

AI, Data, IoT, Longevity – the dark side

Disagree



Graph 4.6 – What are the most important issues posed by Artificial Intelligence systems in the next decade?



Control (i.e. how do we stay in control of AI and when is this really necessary, for instance to avoid cognitive computing replacing human expertise to an extent that we can no longer test whether these machines are...

Citizens awareness and empowerment (i.e. how do we ensure that citizens are aware of how AI is influencing their decisions and able to opt-out)

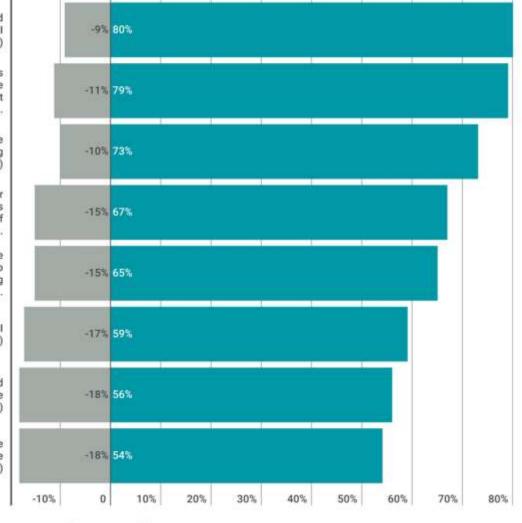
Employment and inequality (i.e. how do we adjust labour ind employment practices to ongoing structural changes such as automation, whilst exploring different ways of income and resource distribution and workforce...

Putting in place the right legal framework (i.e. how do we create incentive structures that allow the industry to engage in responsible innovation, levelling the playing field by engineering legal protection at the level of...

Artificial stupidity (i.e. how can we safeguard against AI mistakes and the unknown risks of deep learning)

lumanity (i.e. how do machines affect our behaviour and interaction, and how do our behaviours in turn influence machines' outputs)

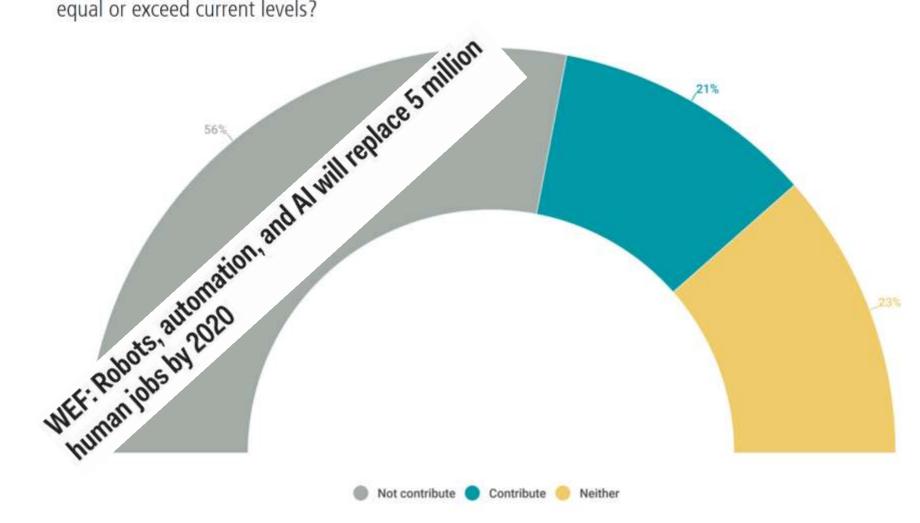
Bias (i.e. how do we eliminate AI bias and ensure fairness and neutrality, and how does this relate to the selection and collection of data)



Al, Data, IoT, Longevity – the dark side



Graph 2.5 – Will the digitisation and "internetisation" of business deliver meaningful work for all, and generate salaries that equal or exceed current levels?



Al, Data, IoT, Longevity – the dark side



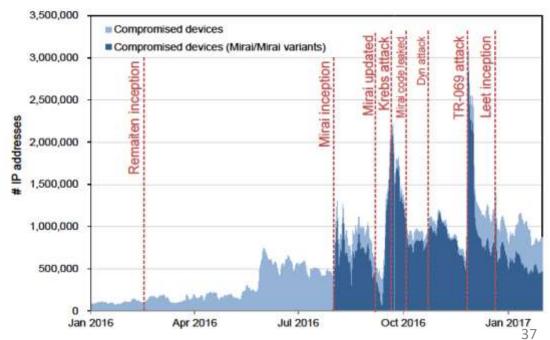


Bot versus bot: An online AI battle will soon rage over fake

news

https://www.siliconrepublic.com/machines/bots-fake-news-twitter

Compromised IoT

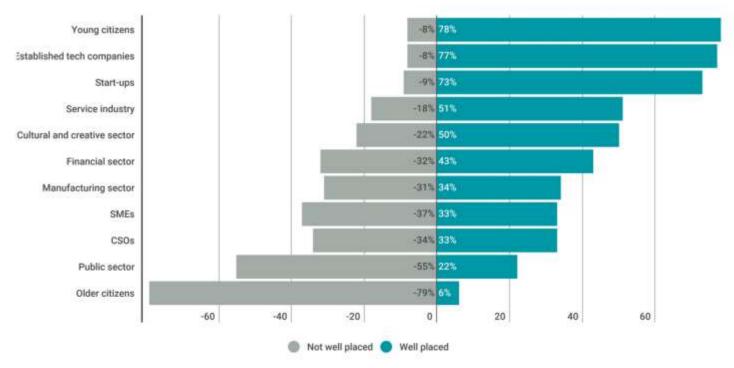


Source: Michel van Eeten, ONE Conference, 16 May 2017

Al, Data, IoT, Longevity – the dark side



Graph 2.7 – Who is best placed to take advantage of the next generation of internet technologies?







What can <u>you</u> do about it? Discuss at this Bled conference

Living longer and healthier – eHealth & Wellness tracks

 Abundance thanks to data and IoT - modernization of industry and big data and business models sessions

• Smarter brains with AI – some attention eg algorithms, education

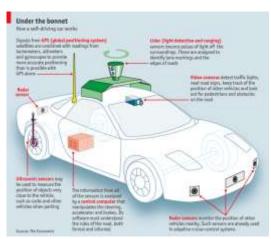
Digital Forum

Thorny policy-technology questions

Encryption



Device data ownership



Free flow of data



Digital sovereignty



Thorny policy-technology questions

Democratizing and humanizing AI



• Accountability of algorithms

Accountability Actions toward or involving others that reflect the integrity of the person you want to be.



The good, the bad and the ugly of the sharing economy

My wish list for the next 30 years



- No one left behind
- Everyone respected as an individual
- Technology that is simple and addresses 'all-senses'
- Not only pursuing utility but meaningful & happy lives

Human-centred Digital Transformation



The next 30 years...

And what you can do about it?

Ask not what the next 30 years will bring to you...

Ask what you will bring to the next 30 years.

Hall of fame of the next 30 years can be...







Thank you!



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All opinions expressed à titre personnel

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